WI Medicaid is continuing NEMT rides with some limitations

Medicaid provides non-emergency medical transportation (NEMT) to Medicaid covered services through a contracted provider, Medical Transportation Management, Inc. (MTM).

On March 20th, DHS issued an alert to its providers indicating that MTM is continuing to provide this transportation, and "each trip leg is restricted to a one-member-one-driver arrangement at this time, with the exception of multi-load rides with 10 people or fewer for children’s day treatment services and methadone treatment services."

Members may also request the option to use their own transportation and seek reimbursement through MTM. More information is available at: https://www.dhs.wisconsin.gov/nemt/

If you need assistance accessing NEMT transportation, call Disability Rights Wisconsin at 800-928-8778 or e-mail us at info@drwi.org.